NYAB/KBL Return Material Authorization Form

NYAB Contact: Telephone # 315-786-5353; Telefax # 315-786-5665 E-mail dfarrell@nyab.com or lscherme@nyab.com

ITEM	DESCRIPTION/DETAIL to COMPLETE FORM
1. Railroad / End User	The Owner of the Car or Locomotive that this return material was removed from
2. Customer	Customer that is contacting NYAB and responsible for this return material
3. Customer Number	NYAB's assigned number for this Customer (Item 2)
4. Contact	Individual's name that represents this Customer (Item 2)
5. Street	
6. City	Address for replacement material to be shipped to
7. State / Providence	
8. Zip / Postal Code	
9. Fax No.	Customer's fax number that paperwork will be sent to
10. Tel. No.	Contact's telephone number - include area code
11. Customer Reference Number	Customer's tracking number for this return material
12. Customer PO#	Customer Purchase Order Number for this return material
13. Part Number	NYAB part number related to this returned material
14. Description	Description of this returned material
15. Serial Number	NYAB serial number of this returned material - located on the part
16. Quantity	Quantity of this return material item
17. What is the reason	Why is this material being returned:
for the Return?	Identify which applies by checking the appropriate box
COT&S	Clean, Oil, Test and Stencil - scheduled servicing
Failure Repair	Repair required due to material failure
Upgrade	Upgrading product to a more recent configuration
Other	For some other reason such as excess inventory
18. Describe	Supply information to fully understand reason for this return material
19. Original PO#	For Per-Service Material:
	Customer purchase order number that the material was originally purchased
20. Vehicle Number	Car or Vehicle number that this return material has been removed from
	Car Number such as: AARR 2678543 (Ulmer #)
	Locomotive Number such as: DTZ 7775 (Road Number)

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	Failure Information - Freight Products - Form 8-6-2-1-1 & 8-6-2-1-3		
21	. Failed Date	Date the Component Failure was reported to occur.	
22	2. Where did failure occur?	Identify which applies by checking the appropriate box	
	Road	Failure was identified while the unit was in service	
	Yard	Failure was identified while yard testing unit	
	Shop	Failure was identified while shop testing unit	
	Vehicle Builder	Failure was identified at the car builder	
23	3. Car Length	Car's Brake Pipe Length that this return material was removed from	
		Identify which applies by checking the appropriate box	
		If the brake pipe length is unknown, add 8 feet to the actual car length for cars having conventional end hose arrangements. Otherwise add 20 feet.	
24	I. Car Type	Type of car this returned material was removed from	
		Such as: 286 Gondola AL Coal (286 ton Aluminum Coal Gondola)	
25	5. Single Car Test	Single Car Test AAR standard S486	
	,	Identify which applies by checking the appropriate box	
EP60 Products Only – 8-6-2-1-1	26. EP60	For peripheral EP60 products such as cables and junction boxes:	
	Equipment	Identify which applies by checking the appropriate box	
	27. Was failure	Was the failure duplicated by the customer?	
	repeatable?	Identify which applies by checking the appropriate box	
	28. Was bad part	Was this failed part reinstalled to verify failure?	
lucts (reinstalled to verify?	Identify which applies by checking the appropriate box	
EP60 Prod	29. What Other components were replaced?	Identify what other components were removed, exchanged or replaced during trouble-shooting of this failure	
25	5. (29) Additional Comments	State any addition comments not identified above	

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Failure Information - Locomotive Equipment - Form 8-6-2-1-2		
21. Failed Date	Date the Component Failure was reported to occur.	
22. Where did failure occur?	Identify which applies by checking the appropriate box	
Road	Failure was identified while the unit was in service	
Yard	Failure was identified while yard testing unit	
Shop	Failure was identified while shop testing unit	
Vehicle Builder	Failure was identified at the car builder	
23. Operating Mode	For CCB equipped locomotives:	
- CCB:	When the failure occurred, locomotive's operating mode	
	Identify which applies by checking the appropriate box	
24. Operating Mode	For EPC equipped locomotives:	
- ECP:	When the failure occurred, locomotive's operating mode	
	Identify which applies by checking the appropriate box	
25. Self Test Fail Code	Identify the (3) three digit Self Test Code that was displayed	
26. Crew Message Code	Identify the (4) four digit Crew Message Code that was displayed	
27. Crew Message	The crew message text that was displayed	
28. If NO Code or Message	If No Code or message, identify what actions or system operation that initiated this event.	
29. LRD LED's lit	Identify which LED's were lit at time of removal of this material	
30. ILC Display	Identify which fields had starts and dashes on display	
abnormalities	Identify which applies by checking the appropriate box	
31. Was failure	Was the failure duplicated by the customer?	
repeatable?	Identify which applies by checking the appropriate box	
32. Was bad part	Was this failed part reinstalled to verify failure?	
reinstalled to verify?	Identify which applies by checking the appropriate box	
33. What Other	Identify what other components were removed, exchanged or	
components were replaced?	replaced during trouble-shooting of the failure	
34. Additional Comments	State any addition comments not identified above	